



ATTORNEY DOCKET NO.: SSM-11.2 (previously 051207-1100)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Alan R. Shealy, et al.

Serial No.: 09/828,579

Filed: April 2, 2001

Confirmation No.: 6598

For: Business Support And Control  
System And Method

) Examiner: Igor N. Borissov

) Group Art Unit: 3629

) Our Customer ID: 22827

) Our Account No.: 04-1403

)

)

Commissioner of Patents  
U.S. Patent and Trademark Office  
Post Office Box 1450  
Alexandria, VA 22313-1450

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Honorable Commissioner:

Pursuant to 37 C.F.R. §1.111, and in response to the Office Action of August 14, 2003, Applicants respectfully request reconsideration and allowance of the subject application, based on the amendments and remarks set forth herein. In accordance with 37 C.F.R. §1.121, the present response includes the following sections.

- **PRIMARY CONTACT DESIGNATION** begins on page 2 of this paper;
- **AMENDMENTS TO THE SPECIFICATION** begin on page 3 of this paper;
- **AMENDMENTS TO DRAWINGS** begin on page 6 of this paper;
- **REQUEST FOR RECONSIDERATION** begin on page 7 of this paper; and
- An **APPENDIX** to this paper includes two (2) sheets of replacement drawing figures and is attached following page 20 of this paper.

**PRIMARY CONTACT DESIGNATION:**

Please note Richard M. Moose, Esq. (already a counsel of record) as the primary contact name for written and telephonic contact on behalf of the Applicants.

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**AMENDMENT AND RESPONSE**

This is an Amendment and Response in the above-identified application and includes the herewith attachment of same date and subject which is incorporated hereinto by reference and the signature below is to be treated as the signature to the attachment in absence of a signature thereto.

Fee requirements (if any) have been calculated as shown below:

	Claims remaining after amendment	Highest number previously paid for	Present Extra		Additional Fee
Total Effective Claims	20	minus 20	=	X \$18 =	\$ .00
Independent Claims	4	minus 4	=	x \$86 =	\$ .00
If amendment enters <u>proper</u> multiple dependent claim(s) into this application for <u>first</u> time, add \$290.00 (per application)					\$ .00
Since Official Action set an <u>original</u> due date of <b>Friday, November 14, 2003</b> , <b>PETITION</b> is hereby made for an extension to cover the date this response is filed for which the requisite fee is enclosed (1 month \$110; 2 months \$420; 3 months \$950; 4 months \$1480)					\$ .00
If Terminal Disclaimer enclosed, add Rule 20(d) Official Fee (\$110.00)					\$ .00
<b>SUBTOTAL:</b>					\$ .00
If "small entity" verified statement filed <input type="checkbox"/> previously, <input type="checkbox"/> herewith, enter one-half (1/2) of subtotal and <u>subtract</u>					\$ .00
<b>TOTAL:</b>					\$ .00
Other: <u>Return receipt postcard.</u>					\$ .00
<b>TOTAL FEE ENCLOSED:</b>					\$ .00

The Commissioner is hereby authorized to charge any fee specifically authorized hereafter, or any fees in addition to the fee(s) filed, or asserted to be filed, or which should have been filed herewith or concerning any paper filed hereafter, and which may be required under Rules 16-18 (deficiency only) now or hereafter relative to this application and the resulting official document under Rule 20, or credit any overpayment, to our Account No. shown in the heading hereof for which purpose a duplicate copy of this sheet is attached. This statement does not authorize charge of the issue fee in this case.

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**DORITY & MANNING**  
**ATTORNEYS AT LAW, P.A.**  
 By: Richard M. Moose, Esquire Reg. No: 31,226 Date: November 14, 2003  
 Signature: Richard M. Moose

I hereby certify that this correspondence and any referenced attachment and fee are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, U.S. Patent and Trademark Office, Post Office Box 1450, Alexandria, VA 22313-1450, on November 14, 2003.

Christine P. Stanfield

(Typed or printed name of person mailing paper or fee)

Christine P. Stanfield  
 (Signature of person mailing paper or fee)